

# *Perioperative Care for Older People undergoing Surgery The (POPS) Network*

October 2021



Programme  
Core Session

# Agenda

09:00

**Welcome and introduction to the day** **Simon Griffiths**, Director, NHS Elect

**Update CPOC BGS Frailty Guideline** **Dr Jugdeep Dhesi**, Consultant, GSTT & POPS Network Clinical Lead

**Measurement Update** **Matt Tite**, Director, NHS Elect

**Moving your project forward** **Lisa Godfrey**, Director, NHS Elect

**BREAK (10 mins)**

**Case study - anaesthetists approach to delivering perioperative care** **Dr Laura McGarrity**, Consultant Anaesthetist, NHS Ayrshire & Arran, **Dr Claire McCann**, ST7, London School of Anaesthesia & **Dr Sheena Hubble**, Consultant, Royal Devon & Exeter NHS Trust

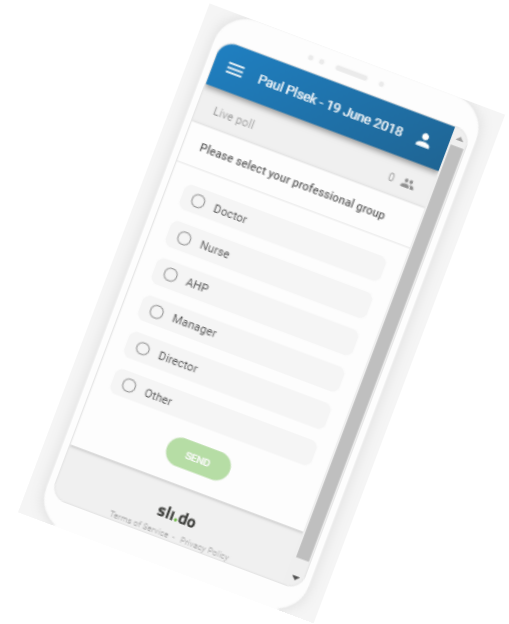
**Summary and Next Steps** **Simon Griffiths**

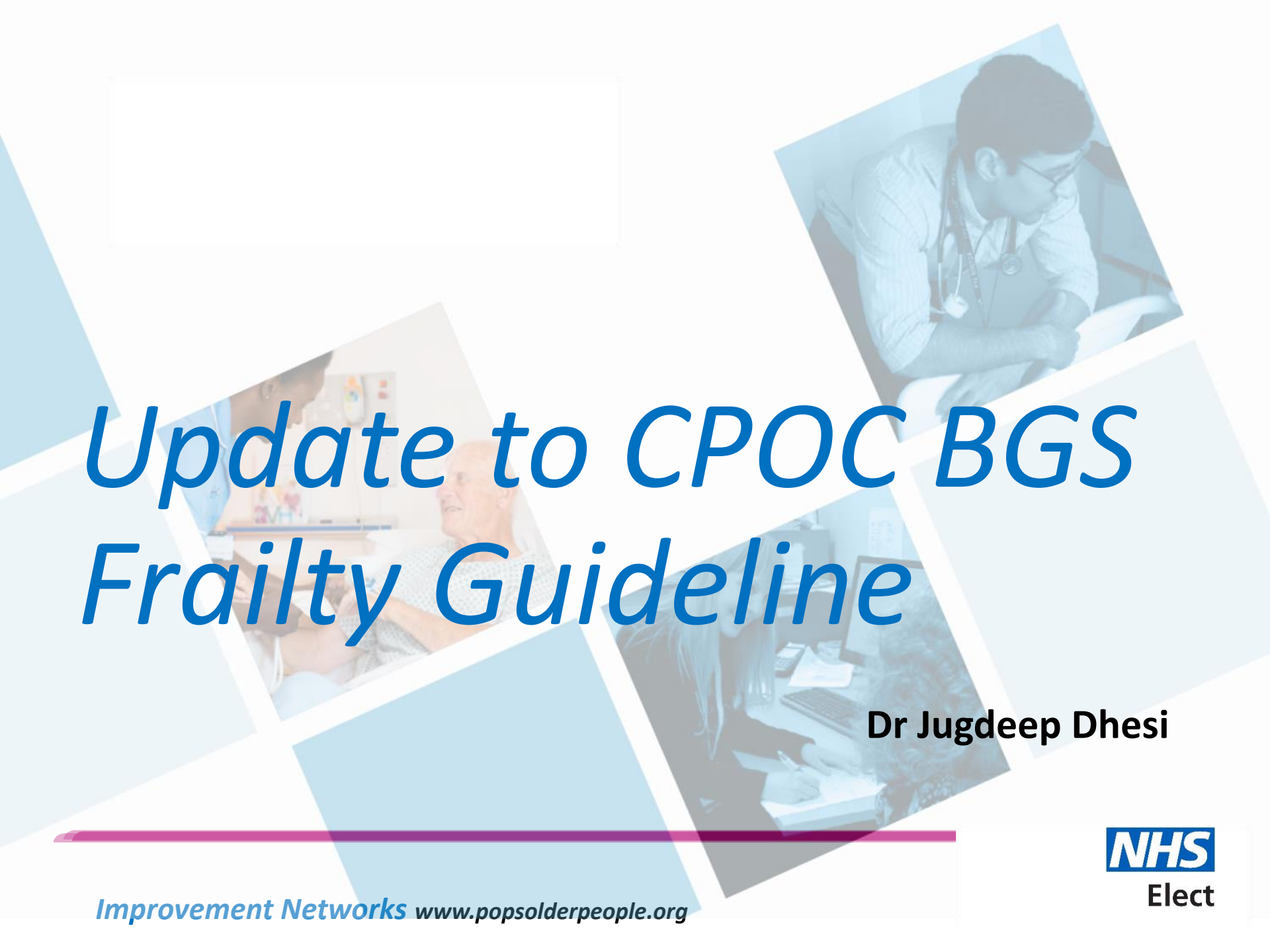
11:00 **CLOSE**



Open a browser on any laptop, tablet or smartphone

- Go to [www.sli.do](https://www.sli.do) or scan the QR code
- Enter the event code **#POPScore5**
- Use the polls to give us feedback about the day



The background features a collage of four tilted, semi-transparent photographs. Top right: A male doctor with a stethoscope around his neck, looking down at a patient. Middle left: A healthcare professional in a blue uniform interacting with an elderly patient in a hospital bed. Bottom center: A person with long blonde hair sitting at a desk, writing on a notepad. Top left: A faint, empty rectangular box.

# *Update to CPOC BGS Frailty Guideline*

**Dr Jugdeep Dhesi**

# Questions and Comments



# *Measurement Update*



**Matt Tite**

# POPS Measurement Journey

**Launch Event (Part 1):** Setting the Aim and understanding the scope using process mapping

**Launch Event (Part 2):** Driver diagram development session and the 7 steps to measurement

**Measurement Masterclass:** Measurement for Improvement knowledge, how and what to measure and an introduction to EBD

**Your Measurement visit**

**November and December Core Events:** Share your working data and the tools you are using for data collection

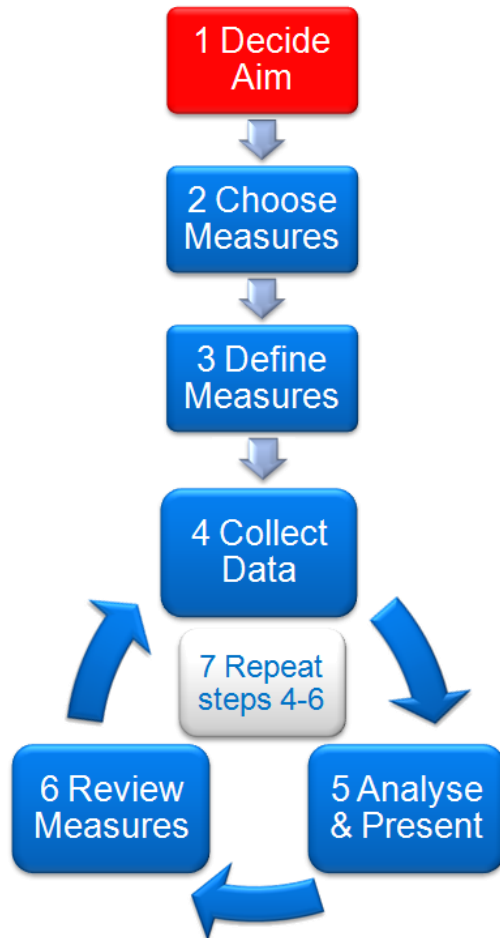
**The celebration event:** Your charts

# Things we have spent time learning so far...

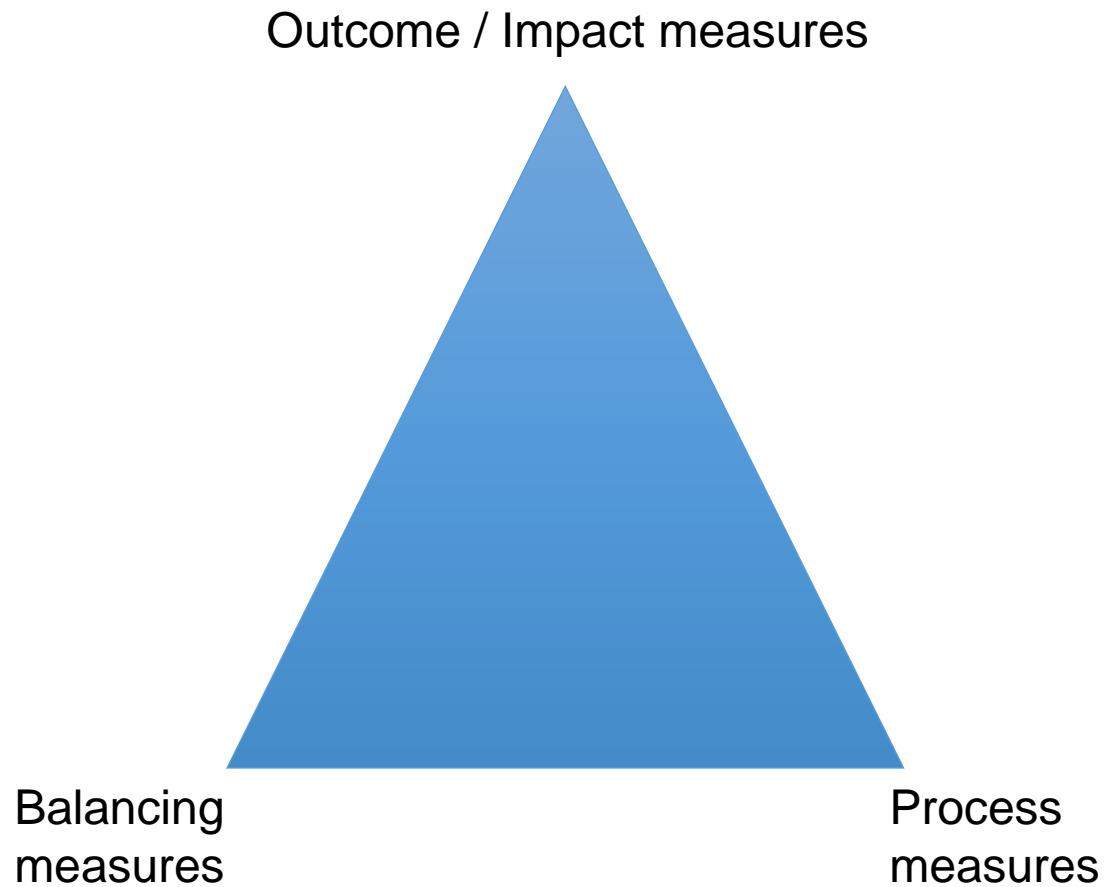
- Aim statements
- Functional maps
- Driver Diagrams
- Outcome, process and balancing measures
- EBD
- SPC
- Pareto

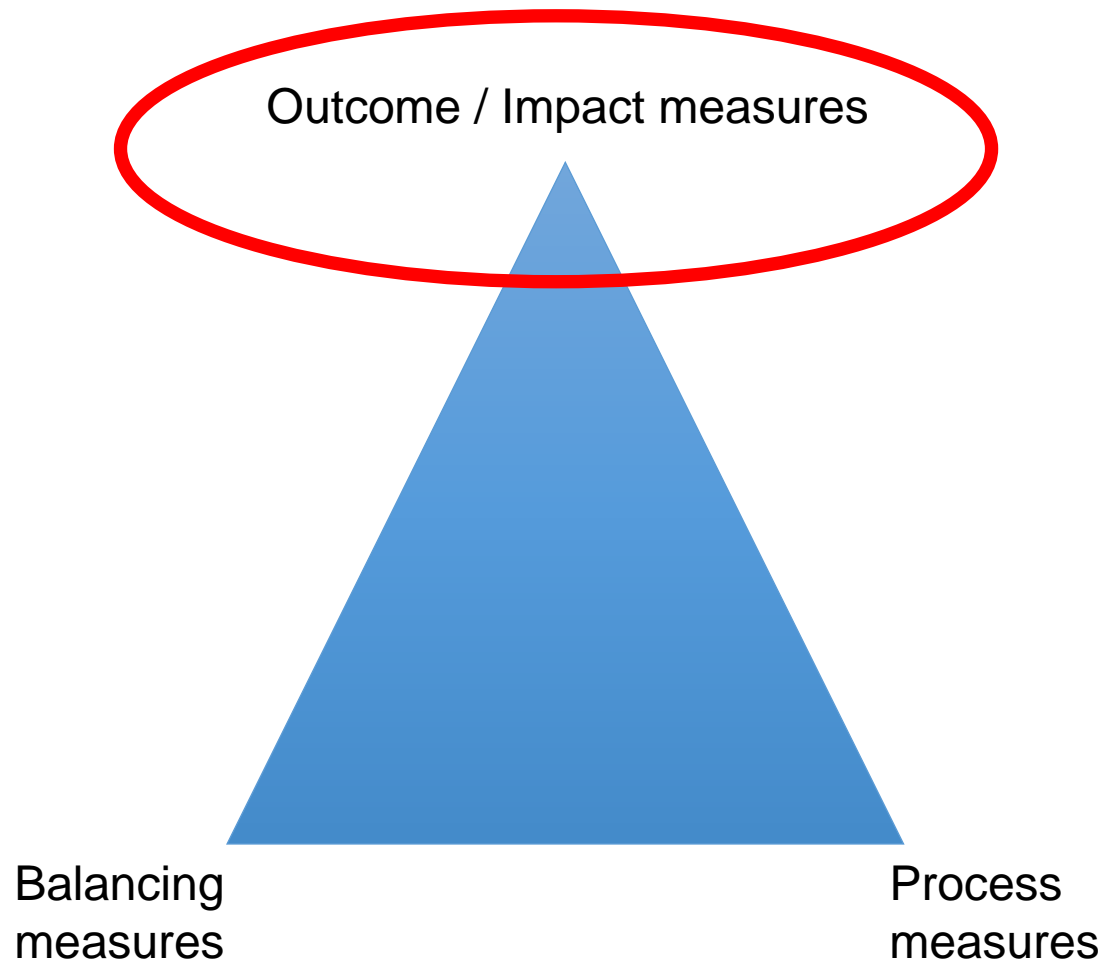


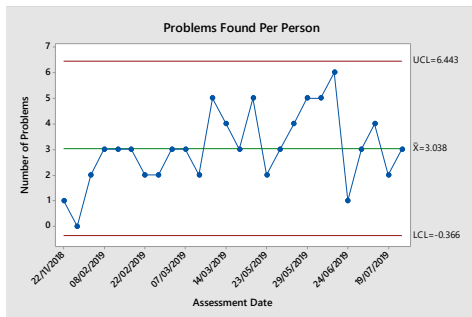
# The 7 steps to measurement



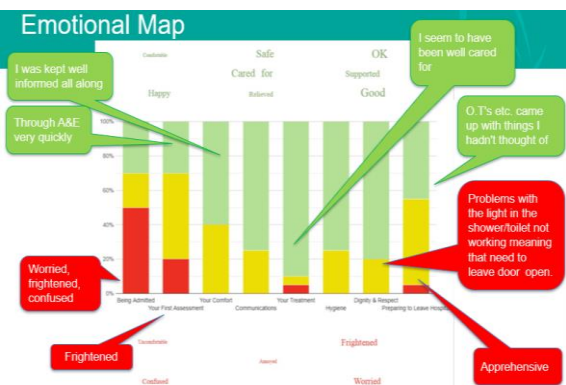
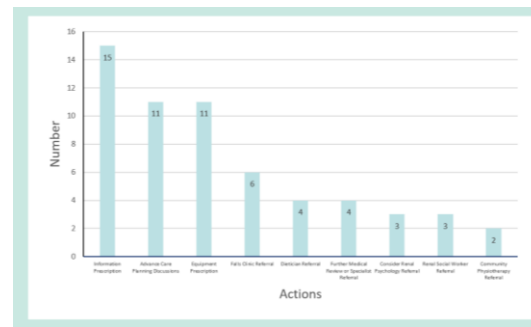
- Aim statements
- Functional maps
- Driver Diagrams
- Outcome, process & balancing
- EBD
- SPC
- Pareto







## Data / Graphs

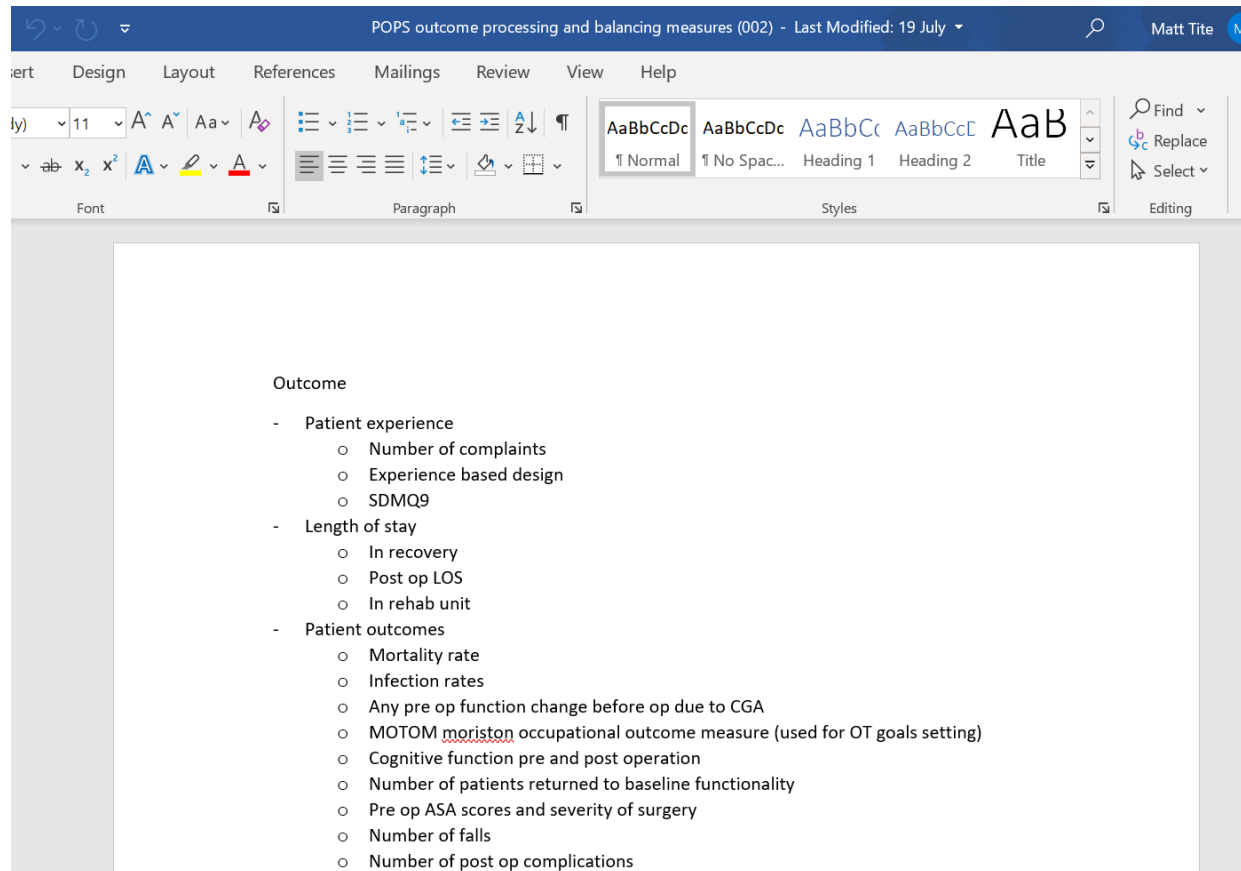


Patient Perspective

Staff Perspective



# Outcome, process and balancing measures



POPS outcome processing and balancing measures (002) - Last Modified: 19 July

Outcome

- Patient experience
  - o Number of complaints
  - o Experience based design
  - o SDMQ9
- Length of stay
  - o In recovery
  - o Post op LOS
  - o In rehab unit
- Patient outcomes
  - o Mortality rate
  - o Infection rates
  - o Any pre op function change before op due to CGA
  - o MOTOM moriston occupational outcome measure (used for OT goals setting)
  - o Cognitive function pre and post operation
  - o Number of patients returned to baseline functionality
  - o Pre op ASA scores and severity of surgery
  - o Number of falls
  - o Number of post op complications

**slido**



**I feel we are progressing well with our  
Measurement for Improvement journey.**

**1 = Strongly Disagree**

**10 = Strongly Agree**

ⓘ Start presenting to display the poll results on this slide.

slido



**From a measurement perspective,  
the one thing we are really  
pleased about is...**

ⓘ Start presenting to display the poll results on this slide.

slido



**From a measurement perspective,  
the one thing we are really  
struggling with is...**

ⓘ Start presenting to display the poll results on this slide.



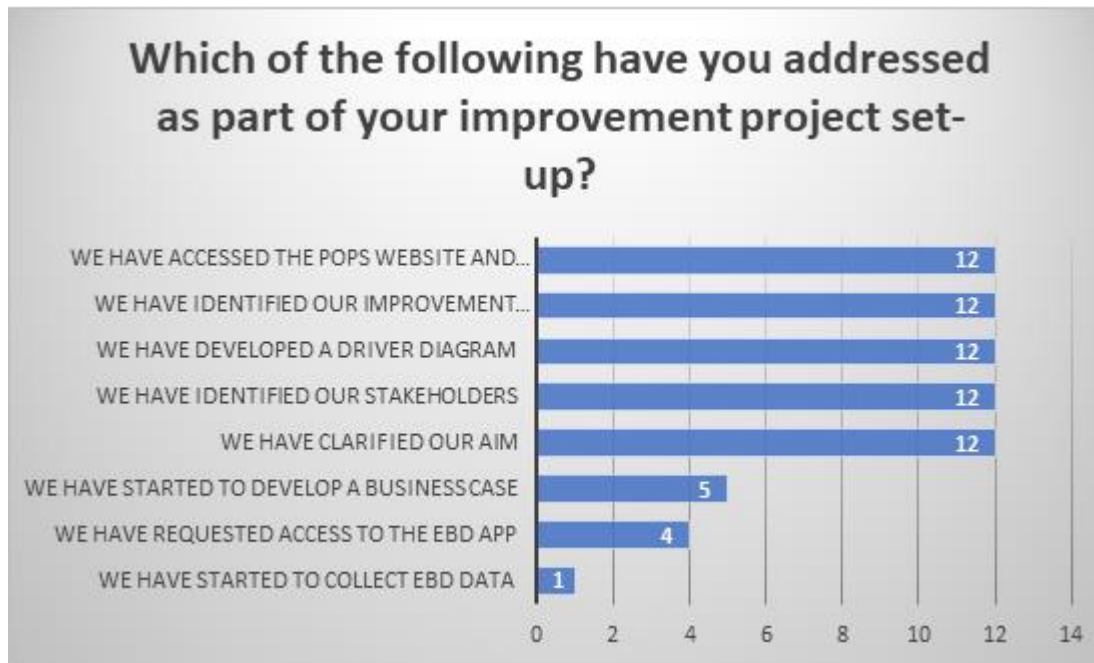


# *Moving your project forward*

Lisa Godfrey

## Continuing the conversation...

- At last month's Core Event we discussed:
  - where you have got to in your project planning and delivery
  - your plans for the next three months of the programme
  - what you need from us to accomplish that
- To capture this, we asked some questions on Sli.do:



# What are you most proud of in the work you have done so far?

- Brought together an enthusiastic multidisciplinary team who are passionate about improving the care of older surgical patients.
- Building a relationship with ortho MDT.
- Developing an interest in the wider team in our POPS work.
- Securing funding and recruiting to develop a POPS service.
- Medicine and surgery are talking together about whole patient care.
- The enthusiasm of non-geriatricians to improve the care of our older surgical patients.
- Cross departmental working. Raising awareness of frailty identification and assessment.
- Developing a plan for joint appraisal and education plan for our CNS'.

# Core Principles

- We would now like to break you into mixed groups.
- Think about the core components of the POPS Toolkit:
  - Deliver preoperative CGA and optimization through multidisciplinary working
  - Provide postoperative CGA on the surgical ward
  - Ensure ownership of patient care
  - Facilitate proactive liaison with other teams
  - Provide education and training to POPS team and key stakeholders
  - Establish governance structure and evaluation processes
  - Developing a business case

**In your group discuss ONE or TWO core components: Where have you made progress? What are the barriers and enablers you are encountering? What support do you need?**

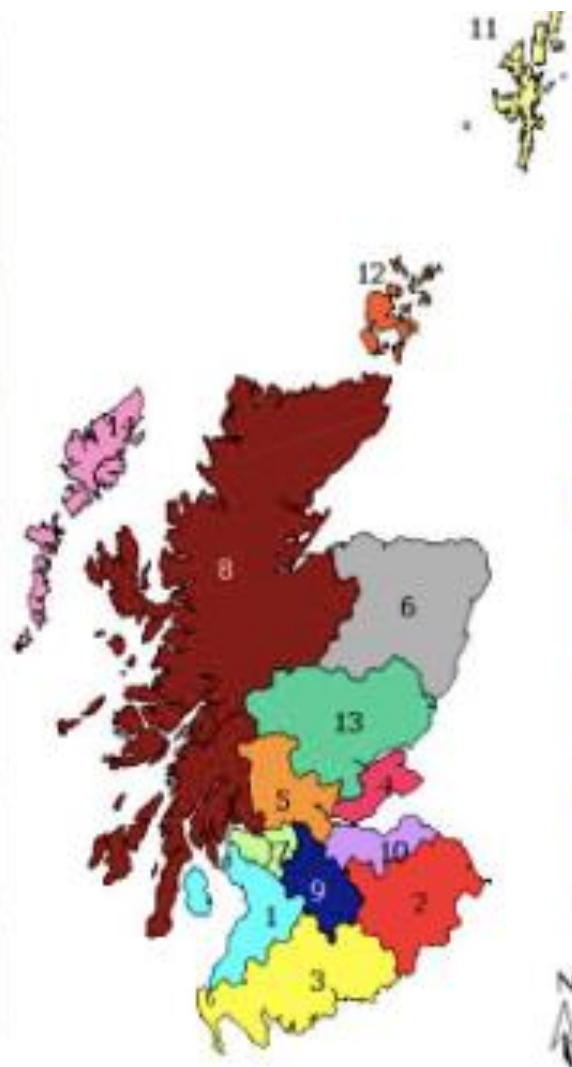
# *Feedback*

The background features a collage of four photographs of healthcare professionals. In the top right, a male doctor with glasses and a stethoscope is looking down at a patient. In the middle left, a female doctor is talking to an elderly male patient. In the bottom left, a female doctor is writing on a notepad. In the bottom right, a female doctor is looking at a computer monitor. The images are tilted and layered, creating a dynamic background.

# *Case study - anaesthetists approach to delivering perioperative care*

**Dr Laura McGarrity, Dr Claire McCann, Dr Sheena Hubble**

1. NHS Ayrshire & Arran
2. NHS Borders
3. NHS Dumfries & Galloway
4. NHS Fife
5. NHS Forth Valley
6. NHS Grampian
7. NHS Greater Glasgow & Clyde
8. NHS Highland



9. NHS Lanarkshire
10. NHS Lothian
11. NHS Shetland
12. NHS Orkney
13. NHS Tayside
14. NHS western isles
15. Golden Jubilee National Hospital



27%

Scottish Hospitals with acute frailty unit

1.27 (0-2.27)

COTE consultant / 10,000 age >65

46% / 19%

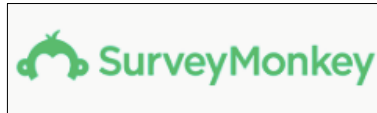
Rates of surgical liaison

# SCOOP

## Comprehensive Geriatric Assessment in Secondary Care Audit (2019)



- Other **unwarranted variation**: AHP access, MDT review, Social work review



57%

screen for frailty: age>65 is trigger CFS 75% 4AT 62%

8%

deliver CGA

57%

deliver SDM

21%

highlight delirium risk to post op destinations

35%

Postoperative delirium toolkit





# Scottish Standard – Pre op phase

- preoperative screen & case finding
  - CFS / SQiD /current Dx for all age >65 referred for surgery
  - Edmonton>7, 4AT>0, >3delirium risk factors
- comprehensive geriatric assessment
  - major workforce deficit
- shared decision making discussion
  - leading to consent with awareness of risk of POCD

**Clinical Frailty Scale®**

- 1 Very Fit** – People who are robust, active, energetic and motivated. These people commonly exercise regularly. They are among the fittest for their age.
- 2 Well** – People who have no active disease symptoms but are less fit than category 1. Often, they exercise or are very active occasionally, e.g. seasonally.
- 3 Managing Well** – People whose medical problems are well controlled, but are not regularly active beyond routine walking.
- 4 Vulnerable** – While not dependent on others for daily help, often symptoms limit activities. A common complaint is being "slowed up", and/or being "tired" during the day.
- 5 Mildly Frail** – These people often have more evident slowing, and need help in high order IADLs (finances, transportation, heavy housework, medications). Typically, mild frailty progressively impairs shopping and walking alone, meal preparation and housework.
- 6 Moderately Frail** – People need help with all outside activities and with keeping house. Inside, they often have problems with stairs and need help with bathing and might need minimal assistance (cuing, standby) with dressing.
- 7 Severely Frail** – Completely dependent for personal care from whatever cause (physical or cognitive). Even so, they seem stable and not at high risk of dying (within ~ 6 months).
- 8 Very Severely Frail** – Completely dependent, approaching the end of life. Typically, they could not recover even from a minor illness.
- 9 Terminally Ill** – Approaching the end of life. This category applies to people with a life expectancy < 6 months, who are not otherwise evidently frail.

**Scoring frailty in people with dementia**  
The degree of frailty corresponds to the degree of dementia. Common symptoms in mild dementia include forgetting the details of a recent event, though still remembering the event itself, repeating the same question, and social withdrawal. In moderate dementia, recent memory is very impaired, even though they seemingly can remember their past life events well. They can do personal care with prompting. In severe dementia, they cannot do personal care without help.

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**The Edmonton Frail Scale**

NAME : \_\_\_\_\_ DATE : \_\_\_\_\_

d.o.b. : \_\_\_\_\_

Frailty domain	Item	0 point	1 point	2 points
Cognition	Please imagine that this pre-drawn circle is a clock. I would like you to place the numbers in the correct positions then place the hands to indicate a time of ten after eleven!	No errors	Minor spacing errors	Other errors
General health status	In the past year, how many times have you been admitted to a hospital? (in general, how would you describe your health?)	0	1-2	>2
Functional independence	With how many of the following activities do you require help? (meal preparation, shopping, transportation, telephone, housekeeping, laundry, managing money, taking medications)	0-1	2-4	5-8
Social support	When you need help, can you count on someone who is willing and able to meet your needs?	Always	Sometimes	Never
Medication use	Do you use five or more different prescription medications on a regular basis?	No	Yes	
	At times, do you forget to take your prescription medications?	No	Yes	
Nutrition	Have you recently lost weight such that your clothing has become looser?	No	Yes	
Mood	Do you often feel sad or depressed?	No	Yes	
Continence	Do you have a problem with losing control of urine when you don't want to?	No	Yes	
Functional performance	I would like you to sit in this chair with your back and arms resting. Then, when I say "GO", please stand up and walk at a safe and comfortable pace to the mark on the floor (approximately 3 m away), return to the chair and sit down!	0-10 s	11-20 s	One of: >20 s, or unwilling, or requires assistance
Totals	Frail score is the sum of column totals			

Scoring:  
0-5 = Not Frail  
6-7 = Vulnerable  
8-9 = Mild Frailty  
10-11 = Moderate Frailty  
12-17 = Severe Frailty

TOTAL /17

Administered by: \_\_\_\_\_

**4AT**

Assessment tool for delirium in cognitively impaired

Patient name: \_\_\_\_\_  
Date of birth: \_\_\_\_\_  
Patient number: \_\_\_\_\_  
Bed: \_\_\_\_\_ Room: \_\_\_\_\_  
Nurse: \_\_\_\_\_

**1. ALERTNESS**  
This bedside screen may help to identify delirium. It is not a test of memory or intelligence. It is designed to detect delirium in patients who are cognitively impaired or have cognitive impairment. It is not a test of memory or intelligence. It is designed to detect delirium in patients who are cognitively impaired or have cognitive impairment.

**2. ABILITY TO ATTEND**  
This bedside screen may help to identify delirium. It is not a test of memory or intelligence. It is designed to detect delirium in patients who are cognitively impaired or have cognitive impairment. It is not a test of memory or intelligence. It is designed to detect delirium in patients who are cognitively impaired or have cognitive impairment.

**3. ACUTE CHANGE OR FLUCTUATING COURSE**  
This bedside screen may help to identify delirium. It is not a test of memory or intelligence. It is designed to detect delirium in patients who are cognitively impaired or have cognitive impairment. It is not a test of memory or intelligence. It is designed to detect delirium in patients who are cognitively impaired or have cognitive impairment.

4AT SCORE /4

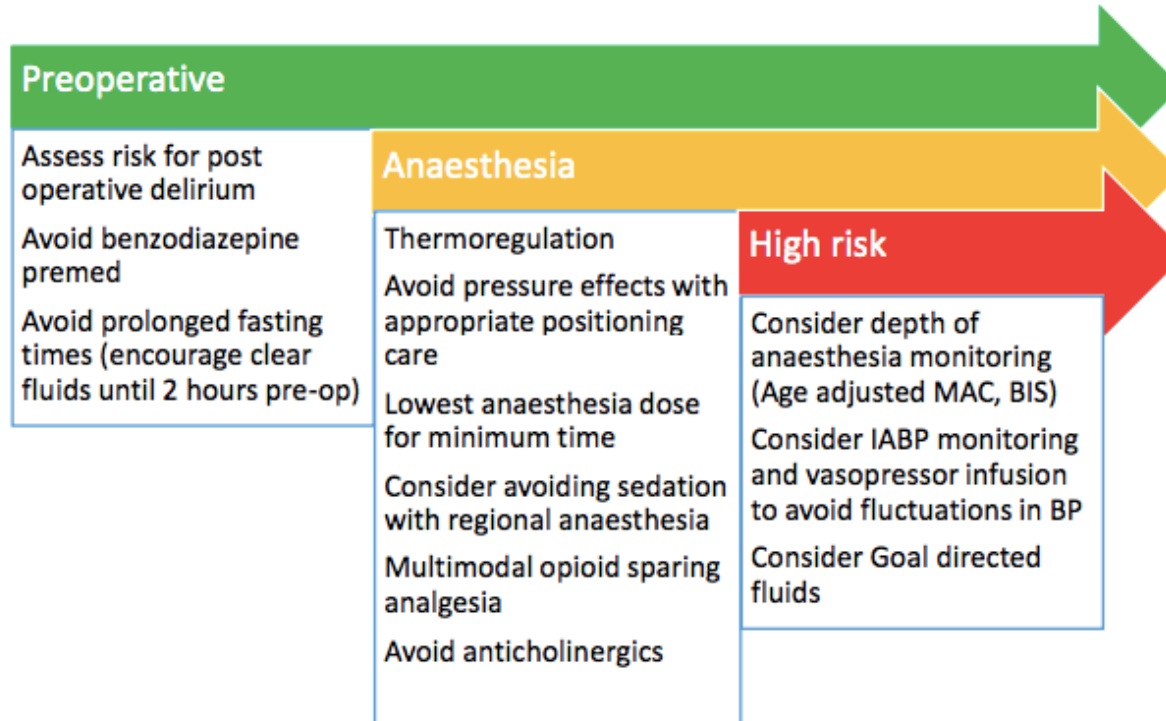


SQID

'Do you think you have (or your relative has) been more confused in the last 6 months'



# intraoperative bundle



## Postoperative phase

- enhanced **communication** with postoperative destination regards risk of POCD
- **4AT** by 12noon POD1 and repeated if cognition fluctuates
- application of **delirium toolkit** when delirium occurs



# POA e-Form Demo

- preoperative screen
- CFS / SQiD /current Dx for all age >65 referred for surgery
- case finding
- Edmonton>7, 4AT>0, >3delirium risk factors



# Anaesthetic training in perioperative medicine

Dr Claire McCann ST7 Anaesthetics  
POPS NHS elect event Oct 21

## Current model

- Minimum formal training in preassessment
- 'High risk' pre-op clinics based on type of surgery or cardiorespiratory risk
- Not traditionally focused on holistic risk assessment or post-op care beyond admission to ICU/HDU

# 2021 Curriculum learning syllabus: stage 1

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**Published:** 04/02/2021

Introduction

Professional Behaviours and  
Communication

Management and Professional and  
Regulatory Requirements

Team Working

Safety and Quality Improvement

Safeguarding

Education and Training

Research and Managing Data

**Perioperative Medicine and Health  
Promotion**

## Perioperative Medicine and Health Promotion

### Stage learning outcomes

- ▶ *Identifies clinical and social challenges that increase risk for patients undergoing surgery.*
- ▶ *Appreciates the principles of sustainability in clinical practice*

### Key capabilities A to F

## Key capabilities A to F

A	Explains the patient, anaesthetic and surgical factors influencing patient outcomes
B	Applies a structured approach to preoperative anaesthetic assessment of ASA 1-3 patients prior to surgery and recognises when further assessment and optimisation is required
C	Explains the effect that co-existing disease, subsequent treatment and surgical procedure may have on the conduct of anaesthesia and plans perioperative management accordingly
D	Explains individualised options and risks of anaesthesia and pain management to patients
E	Describes the importance of perioperative nutrition and fasting
F	Recognises and acts on the specific perioperative care requirements in frail and elderly patients and those with cognitive impairment

## Key capabilities A to H

A	Delivers high quality, individualised perioperative care to ASA 1-4 patients for elective surgery and ASA 1-3 emergency patients, focusing on optimising patient experience and outcome
B	Liaises appropriately with other healthcare professionals to optimise patient care
C	Explains the principles of shared decision making
D	Makes appropriate plans to mitigate co-morbidities and their treatment in the perioperative period, with particular reference to less common cardiovascular, neurological, respiratory, endocrine, haematological and rheumatological diseases
E	Appreciates how integrated care pathways influence patient outcomes
F	Describes the use and limitations of common risk-scoring systems
G	Recognises when advanced physiological testing is indicated, interpreting the data to help stratify risk



## Key capabilities F & G

F	Applies the principles of shared decision making about the suitability of surgery and anaesthesia with high-risk patients and colleagues
G	Evaluates information gained through preoperative assessment and applies the principles of shared decision making with the patient and multi-disciplinary team

## Examples of evidence

- ▶ SLEs throughout stage of training including special interest area and experience in pre-operative assessment clinics demonstrating, for example:
  - leadership in discussion of patient care with surgical team.

### Personal activities and reflections:

- ▶ courses and e-Learning: NICE guidance – shared decision making.

— . . . . .

## Examples of evidence

- ▶ SLEs throughout stage of training across range of surgical specialties including emergency surgery, obstetrics, paediatrics, neuro, cardiac and experience in pre-operative assessment clinics.

### Personal activities and reflections:

- ▶ attendance at pre-operative assessment clinics
- ▶ knowledge of NICE guidance on shared decision making
- ▶ awareness of integrated care pathways in the devolved nations
- ▶ e-Learning or teaching sessions on risk scoring, cardiopulmonary exercise testing
- ▶ Final FRCA.

## Suggested supervision level

- ▶ 3 - supervisor on call from home for queries able to provide directions via phone or non-immediate attendance.

# Opportunities for anaesthetic and POPS collaboration

- 3 month blocks of training at SHO, junior reg and senior reg level
- Provide the training experience and perspectives / skills required
- Additional regular workforce
- Collaborate with RCOA college tutor in local dept
- Requirement to 'sign off' training modules on RCOA learning portfolio



# Challenges

- New area of training for anaesthetics
  - Not traditional model of training in the speciality
  - Service provision to theatres
  - Sessional work
- 
- Desire for appropriate training to meet obvious need
  - Already delivered for pain medicine in certain schools

# Setting up an in-patient Perioperative service. (...An honest account).

Exeter Perioperative Medicine service 'EX-POM'

Royal Devon and Exeter Hospital NHS Trust

Sheena Hubble FRCA MRCP DICM



# 2021 Ex-POM RDE Hospital

In-patient service.  
150 beds.

Colorectal, UGI,  
Vascular, Urology,  
(ENT, Max-Fax)

Proactive and  
reactive patient list  
(30).

Joint surgical  
rounds in am to  
“Spread net wide”

Focussed Periop  
round in pm to  
“Spread net deep”

Opened and run  
dedicated Chest  
trauma unit, NPSA  
Award.

5 day per week  
consultant cover  
(excluding  
holidays)

7 day per week  
junior cover.  
Compliant rota.

Per week: Joint GI  
failure/TPN round.  
Complex MDT.  
Micro round.

## 2021 Senior Team

- Lead consultant experienced Intensivist with MRCP (..in 1993!)
- Acute Medical consultant: 1 day pw
- Consultant Anaesthetist: 1 day pw (links to HRA clinic)
- Senior Care of the Elderly Nurse Consultant: 3 days pw
- 1 band 7 pharmacist: 1 day pw
- New funding for Care of the Elderly consultant: 5 PA's pw
- Recently agreed funding to join November POPS cohort!

## 2021 Junior Team

- 1 Care of the Elderly ST 6-7 registrar 3 days pw (on CVA rota)
- 3 trust grade F3's
  - Minimum 2 years NHS experience, often internal.
- 1 Deanery F2
- 1 qualified Physician Assistant (PA) (works with pharmacist)
- Rotating PA students
- Anaesthetic trainee and nursing shadows



## June 2017: the Beginning...

High MET call rate  
and unplanned ITU  
admissions.

High burden on  
Medical Registrars,  
in and out of hours.

Very little bed  
capacity for Care of  
the Elderly  
takeover.

Inconsistent chest  
trauma  
management (180  
pa).

Senior nursing  
dissatisfaction with  
medical support.

Very poor junior  
surgical Deanery  
Feedback... 'at risk'.

From June 2017 :  
single-handed full-  
time consultant

6 month Pilot.  
'Home alone'.

# The Big Sell...

Ward presence and early,  
Common-sense Vision Statement.

Business plan to offset cost with  
reduced bed days. (500K)

- Aim reduce MET calls and ITU admissions.
- Develop new MDT Chest trauma pathway to improve care of Silver Trauma.
- Improve trainee feedback to at least 'Amber'.
- Ease ward pressures and stress.
- Proactive discharge planning to improve flow.
- Reduce ad hoc medical and geriatric referrals.

# Early Improved Outcomes

Marked reduction in  
MET CALLS and  
arrests (very soon)

Fall in NELA mortality

Reduction in Chest  
trauma  
complications. Chest  
Trauma Unit 2020.

Decreased mortality  
and LOS in Elderly  
pancreatitis

Improved Trainee  
feedback inc.  
medical and geriatric  
registrars.

Care of the elderly  
nurse reduced  
reduced geriatric  
referrals

Surgeons, Nurses  
and managers  
'bought in'.

More published  
literature.

# How? ...Enthusiasm, Smoke and Mirrors.

'Constantly present and presenting'.

Used locum bill for the first F3.

Used COVID redeployment risk proofing to ring fence 3 F3's

Awarded Deanery F2 for 'good behaviour'

Early improved outcomes drove Management interest and consultant PA's

Used WLI to generate more PA's and holiday cover.

Won hearts and minds of Geriatric department leads.

Surgeons agreed to apportion COVID Restart money.

# Challenges.

Surgical Skepticism.

Difficult to collect data whilst at the 'coal face'.

No experience with business planning. Or 'Future proofing'.

Multiple changes of management and Goal posts.

Perennial Fiscal restraint.

Peaks and troughs of Energy.

Need a broad-based senior team as an umbrella specialty.

- CGA: Computer Graphics and Analytics??
- Medical 'Bored' rounds and Oral drugs??

Visited POPS!

# Questions and Comments





# *Summary and closing remarks*

**Simon Griffiths**

## *Next steps*

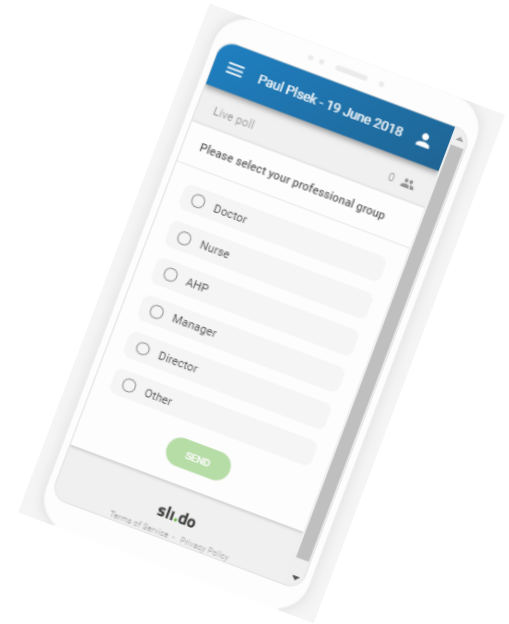
- Please consider what materials your site has that could be shared as resources on the Members Area of the POPS website.
- If you are happy to share your driver diagram with other teams and have it uploaded in the Members Area please send it to [networksinfo@nhselect.org.uk](mailto:networksinfo@nhselect.org.uk).
- Register for the next Core Event on **Thursday 11<sup>th</sup> November** from 9am to 11am.





Open a browser on any laptop, tablet or smartphone

- Go to [www.sli.do](http://www.sli.do) or scan the QR code below
- Enter the event code **#POPSCore5**
- Use the polls to give us feedback about the day



*Think about the support you  
want/need and let the  
programme team know at*

[networksinfo@nhselect.org.uk](mailto:networksinfo@nhselect.org.uk)