

Perioperative Care for Older People undergoing Surgery The (POPS) Network

June 2021



Launch Event
Part Two

Agenda

10:00

Welcome and introduction to the day **Jugdeep Dhesi** Consultant GSTT and POPS Network Clinical Lead

Measurement for improvement – defining your measures **Matt Tite** Director and Measurement Lead, NHS Elect

BREAK (10 mins)

World Café **Lisa Godfrey** Director and QI Associate, NHS Elect and **Simon Griffiths** Director and QI Associate, NHS Elect

Feedback from World Café discussion **Lisa Godfrey** Director and QI Associate, NHS Elect and **Simon Griffiths** Director and QI Associate, NHS Elect

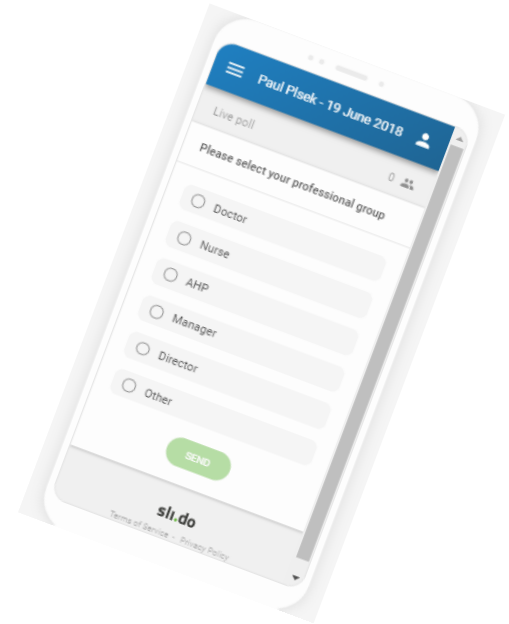
Summary and Next Steps **Jugdeep Dhesi** Consultant GSTT and POPS Network Clinical Lead

12:30 CLOSE

sli.do

Open a browser on any laptop, tablet or smartphone

- Go to www.sli.do or scan the QR code below
- Enter the event code **#POPSLaunch2**
- Use the polls to give us feedback about the day





Starting our measurement journey – Part Two

Matt Tite

In the next 40 minutes...

- Look at the homework
 - Aims
 - Functional Maps
- Driver Diagrams
- Group Work Developing Measures
- Set some homework

POPS Measurement Journey

Launch Event (Part 1: 08/06/21): Setting the Aim and understanding the scope using process mapping

Launch Event (Part 2: 22/06/21): Driver diagram development session and the 7 steps to measurement

Measurement Masterclass (21/07/21): Measurement for Improvement knowledge, how and what to measure

Measurement for improvement & Shared Decision making

Measurement for improvement & Experienced Based Design

Your Measurement visit

Mid Programme: Share your working data and the tools you are using for data collection

Final Core Event: Your charts

Homework One: Where are you wanting to go?

For your POPS service, what would 'Perfect' look like?

Open a blank email

Write in your sentence

Sent it to your project lead



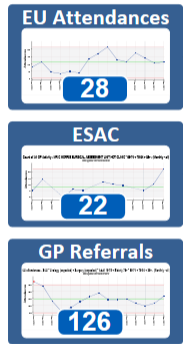
Homework Two: Functional Mapping

Can you create a functional map:

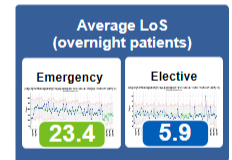
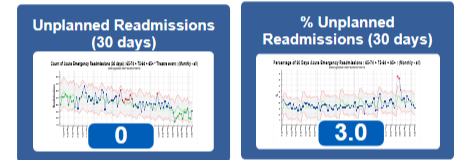
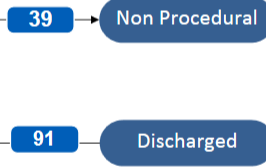
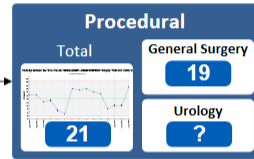
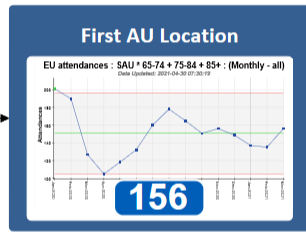
- Where do your patients come from
- What are the stages that they currently go through
- Has C19 changed the process?

Bring your functional map to driver diagram session

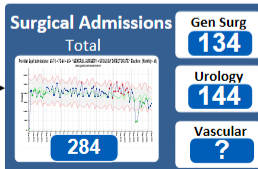
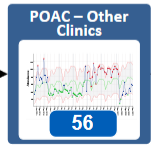
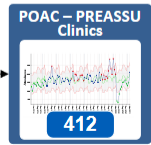
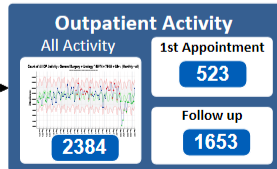
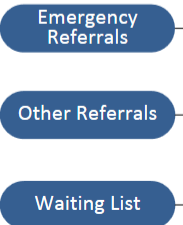
Our Pathway Map



Emergency Pathway



Elective Pathway



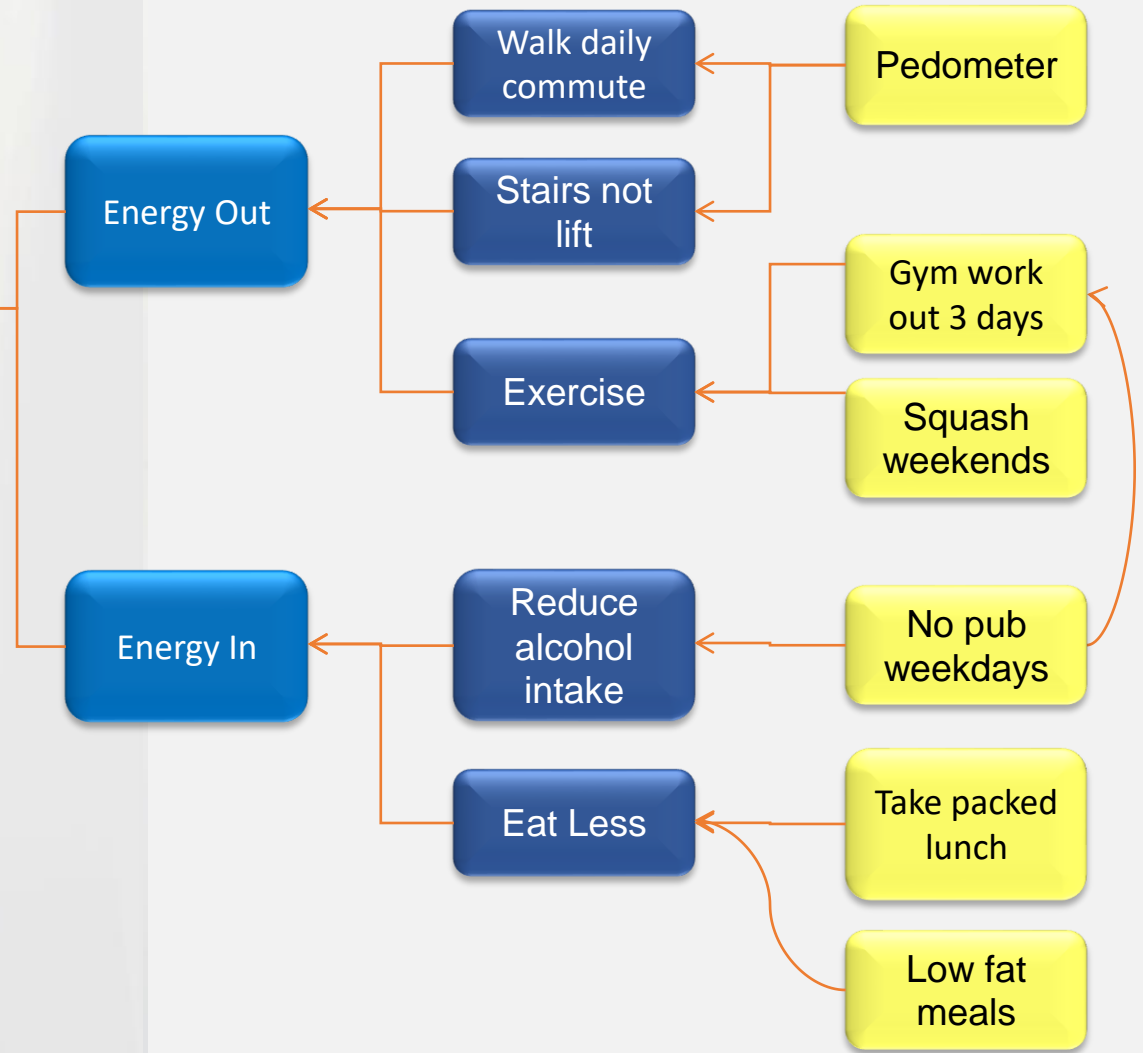
This tab is set to show over 65s. Use the Patient Age filter to drill down to specific age bands within this group of patients.
The admission values include all General Surgery and Urology Emergency admissions not just those that visited SAU.

Driver Diagrams

Driver Diagrams – weight loss example



**Aim:
2 stones
lighter!**



Key: In order to achieve this aim..

We need to ensure...

Which requires...

Ideas to ensure this happens

VASCULAR: Timely referral and identification of Leg Ischaemia patients with frailty so that they receive appropriate intervention and the most positive outcome for that individual.

Education of teams about frailty

Understanding of what shared decision making means

Involvement of end of life care pathway

Involvement of patients/carers in discussions around treatment

Geriatric input

Identification of inappropriate procedures on patients that are frail

Introducing frailty assessment

Measure mortality by CFS

Identification of frailty

Reduction of delays in care pathway

Reservation of CT slots

Access to complex diagnostics

Identification of referral sources/demand

Access to theatre lists

Balance between elective and emergency in demand for and access to diagnostics

Reservation of emergency angioplasty

Fast-track protected slots for MRI and CT scans

Dedicated simple diagnostics e.g. ultrasound

Ensure appropriate referrals

Put in place a 'one-stop'clinic' for diagnostics and assessment

Measure amputation rates

Measure type of intervention by Frailty Score-

Ensure CLI <5 days from referral to treatment

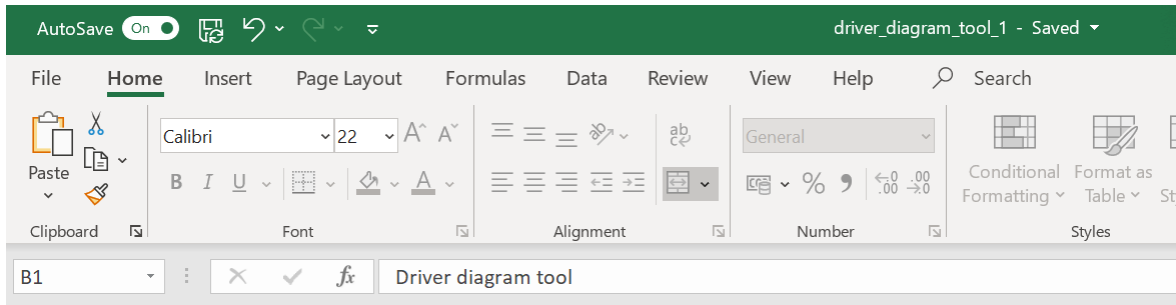
Patient Experience

Patient Experience Stories/Case Studies

EBD mapping



Elect



Enable
Macros

Driver diagram tool

Driver diagrams are a helpful tool for representing a 'theory of change' or 'logic model' for an improvement project. They are particularly helpful for summarising a complex project in a simple visual way. However, some people struggle to create an electronic version of a driver diagram that can be easily shared. This tool has been designed to take some of the technical challenge away from creating visual representations of a driver diagram.

For more information on driver diagrams and how to use them, click on the buttons to the right.

Further information on
driver diagrams



Instructions for use

- 1) Go to the 'Drivers' tab to start your own driver diagram
 - 2) Click the 'Add aim' button to create an aim box.
 - 3) Click the 'Add primary driver' button to create a linked driver
 - 4) Click the 'Add secondary driver' button to create a linked driver
 - 5) Click the 'Add intervention' box to add a linked intervention
 - 6) Click on any of the boxes and start typing to add text
- To reset the tool, click the 'clear all' button (NB: deletes everything)

Usage notes

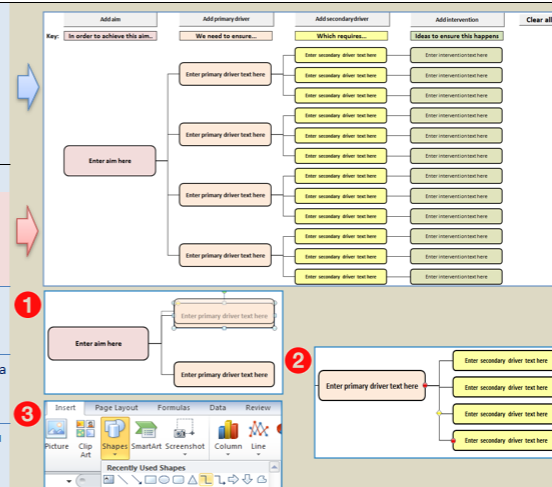
! This tool will **automatically** create links between boxes as per the diagram shown to the right. I.e. each primary driver will automatically link 3 secondary drivers and each secondary driver will automatically link a single intervention. Additional drivers will be created without links.

i You can **move boxes** around the screen by clicking on the box outline and dragging them with your mouse or by using the cursor keys. **1**

i If you want to **change a connection** from one box to another, click on a connecting line and move the connection point (red blob) to the preferred box. **2**

i If want to **create a connection** for a box which does not have one, you can add one using an 'elbow connector'. **3**

Go to **Insert** -> **Shapes** -> **Elbow connector**



Instructions Drivers

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File Home Insert Page Layout Formulas Data Review View Help Search Share Comments

Clipboard Font Alignment Number Styles Cells Editing Ideas Sensitivity

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| 2 | | Add aim | | | | Add primary driver | | | | Add secondary driver | | | | Add intervention | | | | Clear all | | | | | | | |
| 4 | Key: | In order to achieve this aim.. | | | | We need to ensure... | | | | Which requires... | | | | Ideas to ensure this happens | | | | | | | | | | | |

Instructions Drivers

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Clipboard Font Alignment Number Styles Cells Editing Ideas Sensitivity

Calibri 11 Bold Italic Underline Font Color Background Color

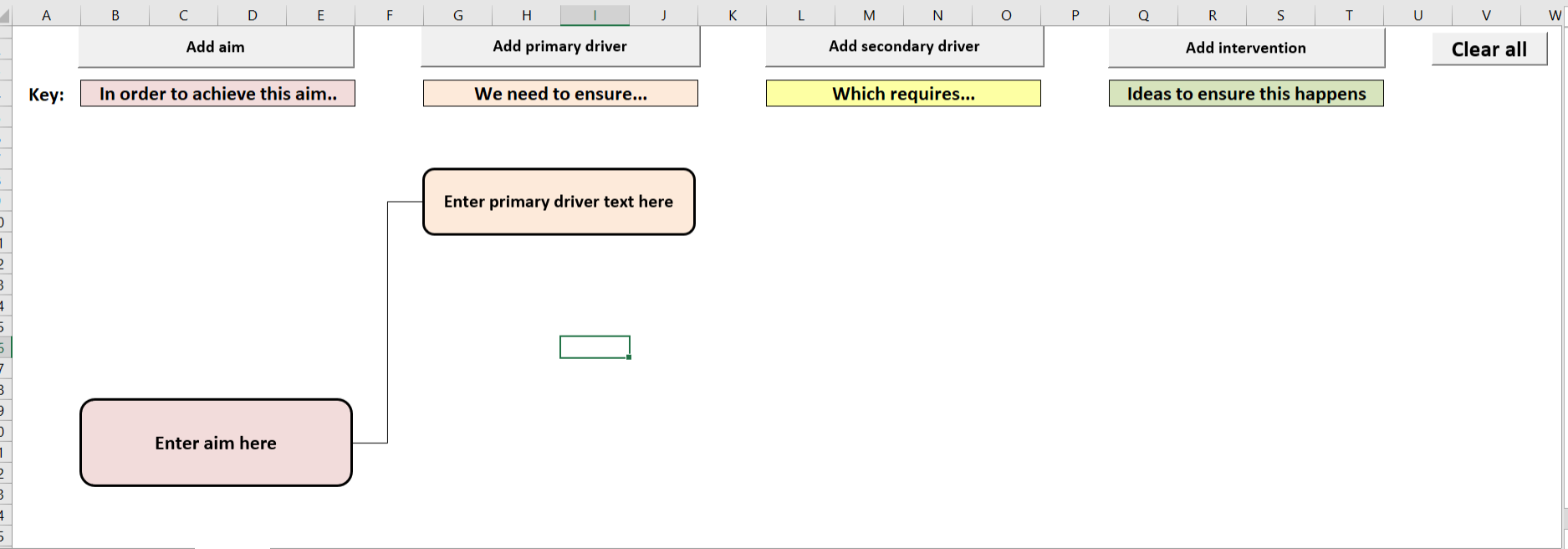
General Conditional Formatting Format as Table Cell Styles

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Sort & Filter Find & Select

Ideas Sensitivity

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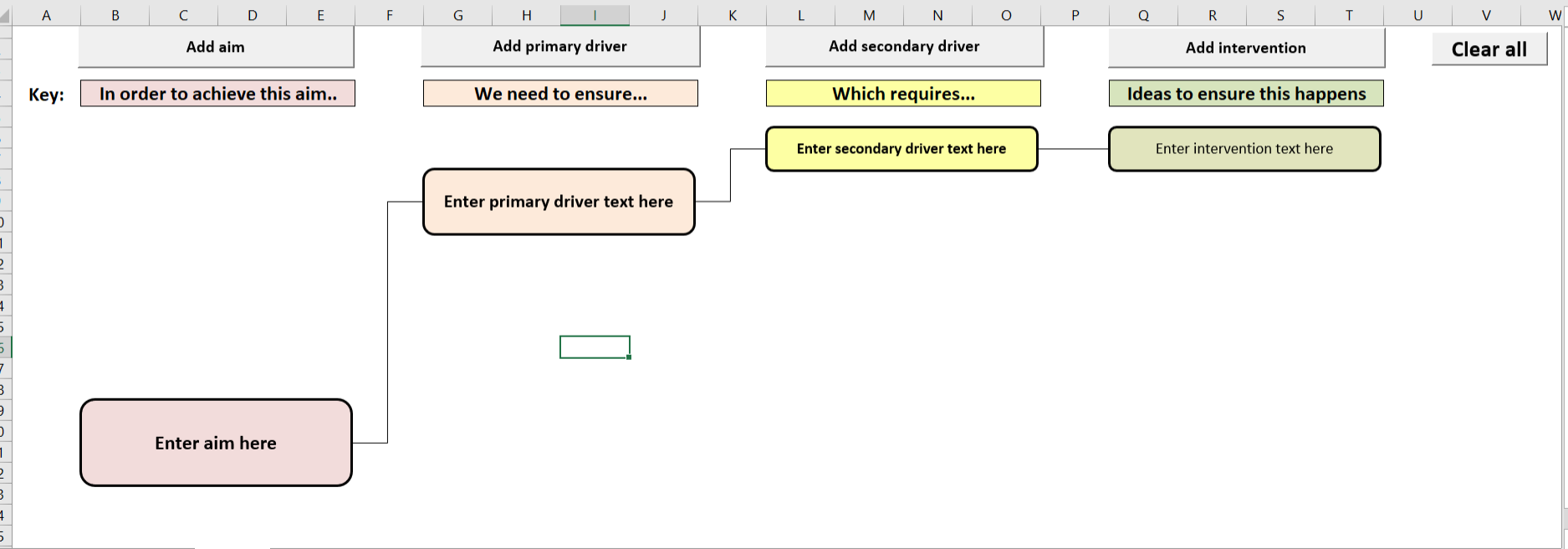
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| 3 | | | | | | | | | | | | | | | | | | | | | | | | |
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Instructions Drivers

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Clipboard Font Alignment Number Styles Cells Editing Ideas Sensitivity

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Instructions

Drivers

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Clipboard Font Alignment Number Styles Cells Editing Ideas Sensitivity

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| 4 | Key: | In order to achieve this aim.. | | | | We need to ensure... | | | | Which requires... | | | | Ideas to ensure this happens | | | | | | | | | |
| 6 | | | | | | | | | | | | | Enter secondary driver text here | | | | | | | Enter intervention text here | | | |
| 8 | | | | | | | | | | | | | Enter secondary driver text here | | | | | | | Enter intervention text here | | | |
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Instructions Drivers

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https://improvement.nhs.uk/documents/960/driver_diagram_tool_1.xlsm

Homework

(in preparation for the measurement masterclass)

In PowerPoint:

- Slide 1: Aim Statement
- Slide 2: Functional Map
- Slide 3: Driver Diagram

These will all be a work in progress!!

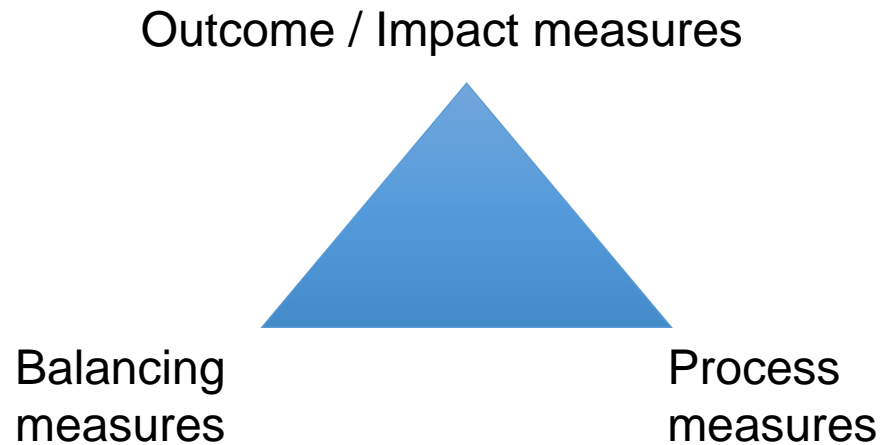
Group Work

Brain Storming Session to list potential:

Outcome / Impact Measures

Process

Balancing Measures





World Café

Lisa Godfrey & Simon Griffiths

World Café

- Following the Wants and Offers placed on the Jamboard in the Launch Event Part One, the post-it notes were themed based on the 'Wants'. These have now formed six discussion groups.
- You will be automatically moved into a mixed breakout group with colleagues from other organisations, and have the opportunity to discuss each of the topics for **10mins.**
- A POPS team facilitator has been assigned and will move around the groups to lead discussions.
- Your discussion group may also have a representative from one of the POPS sites to briefly describe the 'Offer' they made on this topic.
- The facilitator will collate feedback to present to the wider group at the end of the six discussions.

World Café groups

| Topic | Facilitator | Offer from |
|--------------------------------|-----------------------------|-------------------------------------|
| Workforce | Deborah Thompson | Tara Molloy (Wirral) |
| Elective Pathways | Nicola Chandler | Anna Whittle (Dartford & Gravesham) |
| NELA Pathways | Simon Griffiths | Mark Johnston (Liverpool) |
| CGA and Frailty Identification | Jugdeep Dhesi | Richard Biram (Cambs) |
| Measurement | Matt Tite and Alice Clayton | Jo Hill (Cardiff) |
| Networking and Sharing | Lisa Godfrey | |



Summary and closing remarks

Dr Jugdeep Dhesi

Next steps

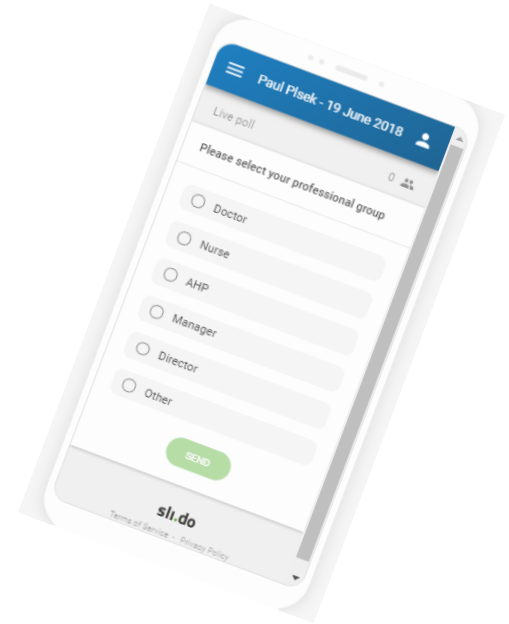
As a team think about the following:

- Ensure you've identified core members of your team e.g. your Exec Sponsor, Analyst, Project Manager etc.
- Connect with your site support to schedule regular calls
- Work with us to schedule the date for your virtual measurement site visit.
- Register for the Measurement Masterclass on 21 July 2021, 930am to 1230pm
- Access the POPS website www.popsolderpeople.org and let us know what content would be useful.
- The password for the pages in the Members Area is **POPSNetwork2021**
- Access the POPS Toolkit at the website.

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Open a browser on any laptop, tablet or smartphone

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*Think about the support you
want/need and let the
programme team know at*

networksinfo@nhselect.org.uk